

Successful Service Delivery is a key enabler of Operational Resilience and is comprised of People, IT, Assets and Suppliers. It is multifunctional, and we understand that this makes it a challenge for any organization. Through your ServiceNow® investment, you can further support strategic service delivery thus enterprise onboarding.

Organizations directly benefit from providing effective onboarding. Employees that feel that they are more connected to the organization and the team, are more engaged and perceive the HR team and organization more positively. IT plays a major role in the start of this critical journey for anyone involved, and it should be perceived as an enabler for supporting the people element.

Benefits

- ✓ An enhanced onboarding experience
- ✓ Streamline information gathering for onboarding process
- ✓ Identify activities, stakeholders, dependencies, requirements and touchpoints
- ✓ Pre-defined checklist and scoped activities
- ✓ Make your employees feel more engaged and supported during onboarding

What can you expect?

- ✓ Enhanced onboarding experience and maturity
- ✓ Faster ROI on your initial ServiceNow investment
- ✓ Will drive your onboarding maturity
- ✓ Engage ESM framework drives best-practice approach which aligns to current market drivers, frameworks and regulations

Enterprise Onboarding Maturity Model

- Strategic and integrated
- Assessed and continuously improved
- Formalized and aligned to organizational goals
- Effectiveness measured
- Cross-functional
- Process developed and automated
- Lack of process and tools
- Siloed

